

## MEETING MINUTES

|                           |                             |                      |
|---------------------------|-----------------------------|----------------------|
| <b>Project Name:</b> IPRS | <b>Doc. Version No:</b> 1.0 | <b>Status:</b> DRAFT |
|---------------------------|-----------------------------|----------------------|

**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Travis Nobles  
**Scribe:** Aimee Edwards  
**Date:** 10/10/2007  
**Time:** 10:30 – 11:00a.m.  
**Location:** Wycliff – Conference Room 430

### IPRS Division - EDS Team Attendees:

X Rick Kretschmer  
Cathy Bennett  
X Cheryl McQueen  
X Chris Ferrell/Teresa Diana  
Gary Imes  
X Joyce Sims  
X Thelma Hayter  
Eric Johnson  
X Travis Nobles  
Mario Vescio

### Others:

X Mike Frost  
X Jamie Herubin  
X Sandy Flores  
X Myran Harris  
Tim Sullivan  
X Paul Carr  
Dana Jackson  
X Aimee Edwards  
Kris Berry

### Attendees:

X Alamance-Caswell  
X Albemarle  
X Catawba  
Centerpoint  
Crossroads  
X Cumberland  
X Durham  
X Eastpointe  
X ECBH  
X Five County MHA  
X Foothills  
Guilford  
X Johnston

X Mecklenburg  
X Onslow-Carteret  
OPC  
X Pathways  
Piedmont  
X Sandhills Center  
X SE Center  
X SE Regional  
Smoky Mountain  
X The Beacon Center  
X Wake  
X Western Highlands

## Attendees:

**Item No.      Topics**

### Area Programs, Division and EDS

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – Oct. 11,18,25
4. Agenda items
  - **Billing for LCS and LCAS**
  - **Crisis and SA Funds**
  - **Please email all questions and concerns to [IPRS.QANDA@ncmail.net](mailto:IPRS.QANDA@ncmail.net)**
  - Timely Filing Cutoff-10/25 checkwrite
  - Beta Test (NPI) Requirements Review
    - 100 records/LME/submission; Format test; Full cycle run, 835
  - **-Update scheduled termination: TBD**
  - IPRS Questions or Concerns
  - MMIS Updates-
6. DMH and/or EDS concluding remarks
  - a. For **North Carolina Medicaid** claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate option listed below or 0 for the operator.
    - i. Physician phone analyst (i.e. Independent Mental Health Providers)Option 1
    - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - Option 2
7. Roll Call Updates

### Next Meeting

**October 17, 2007**

*For assistance with IPRS claims, adjustments, R2Web, access applications, etc.*

*Call the IPRS Help Desk - 1-800-688-6696, option 4 or 919-816-4355*

*M – F 8:00am - 4:30pm, excluding Holidays*

IPRS Question and Answer email address –  
[iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net)

**Attendees:**

| <b>ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)</b> |   |
|--|---|
| <b>Item No.</b>  | <b>Topics</b>   |
| 1.   | Roll Call<br><br>* <b>PLEASE NOTE</b> - The conference number has changed and we will be using this new number for call in to the Core Team.  |
| 2.   | Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. <b>Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</b>  |
| 3.   | Upcoming Check-writes (cut-off dates) – Oct. 11, 18, 25<br><br>Travis - Any checkwrite questions?<br><br><b>(Catawba-Cindy)</b> Do we know when those CMMED issues will be resolved?<br><b>(Mike)</b> These are the claims that set the invalid service facility location EOB 8534, we are going to resubmit those replacement the next cycle. You will not have to do anything on your end. <b>(Catawba-Cindy)</b> -So we should anticipate none of those claims denying if they have paid before? They should all pay again? <b>(Mike)</b> Yes that is correct.   |
| 4.   | <p style="text-align: center;"><b>AGENDA ITEMS</b></p> <ul style="list-style-type: none"><li>• Billing for LCS and LCAS <b>(Thelma)</b> There has been a little confusion on billing the CPT codes for LCAS. LCAS are the only licensed groups that should be billing for the codes. That code in production. <b>(Catawba-Gina)</b> On the LCAS since the same type and specialty is for the clinical supervisors and they don't have those CPT, how is it going to be able to distinguish and pay? <b>(Thelma)</b> You are not to send in bills on the CPT code for LCS and it will be a pay and chase scenario. If things get sent in for the LCSs they will have to be paid back at this time. We will be responsible for monitoring that.</li><li>• Crisis and SA Funds- <b>(Thelma)</b> There were non-SA Claims paid out of the SA account. These claims have been reprocessed and the money was put back into the SA account and has been taken out of the appropriate funds now with the exception of the claims that denied with EOB 8534.</li><li>• Reminders: Please email IPRS questions to <a href="mailto:iprs.qandw@ncmail.net">iprs.qandw@ncmail.net</a> and NOT to individuals.</li><li>• Timely Filing Cutoff-10/25 Checkwrite</li><li>• Beta Test (NPI) Requirements Review-<b>(Travis)</b> Please continue testing NPI.</li></ul> |

### ***IPRS Questions or Concerns***

**(Cumberland)**-Q Sats Billing for Substance basic services. We have a situation where customers are Retro Medicaid eligible, does that effect our billing to IPRS? **(Cheryl)** Those are the ones you submit with a YP code right?

**(Cumberland)**Right.**(Cheryl)** That won't effect you submitting those to IPRS at all. **(Cumberland)** What if the customer had Medicaid at the time the service was provided? **(Thelma)** That code will force it to come to IPRS.

**(Catawba-Gina)**- Can Thelma repeat what she was saying about SA and Crisis Funds? **(Thelma)**There were non-SA Claims paid out of the SA account, and we were just letting you know that those claims were reprocessed and the money was put back into the SA account and they have been taken out of the appropriate funds now except for the ones that had a problems with the service facility location.

### ***Medicaid Questions or Concerns***

**(East Point-Brenda Pittman)**- Regarding the services that we were denied because of the \$6000 limit prior to September 6<sup>th</sup>, once the provider has submitted the documentation and received letter of approval, do we have resubmit them service? **(Theresa Diana)** You will need to resubmit the claim. **(Western Highland-Tom)** That is different from what is currently happening. I have processed over \$100,000 of these claims and once the appeal is approved, the division is filing a timely-filing override passing the claim to EDS. They are not asking us to resubmit those claims. **(Thelma)** Submit that question to IPRS Q&A.

**(Cheryl)** Just a reminder about our FARO seminar coming up in about a month. Our presentation will be covering NPI, Single Stream, SA, county funds. It will be extremely beneficial for you to attend.

### **Roll Call Updates**